

QUICK GUIDE

PREMISES ACCIDENTS

If You Are Injured On The Premises Of Another Or Public Property

- First, remain calm and if possible move away from the hazard or defect that caused your injury.
- If practical, warn others of the hazard or defect to prevent further injuries.
- Notify the owner or his/her representative that you have been injured. If you are injured on public property summon the police or official responsible for the public property (eg., injured in a park, notify the attendant).
- Do not make statements implying your actions contributed to the event.
- Note the identity of any person claiming to have witnessed the event or claiming to have previously complained about the hazard or the defect which caused your injury.
- Ensure that an incident report is prepared or that the event is properly documented by persons responsible for the property (eg., store manager, parks employee or the police).
- Make notes of the time of occurrence, a detailed description of the hazard or defect which caused the injury.
- If you have a camera available, photograph the hazard or defect which caused the injury.
- Ensure that your account or any witness(es) account are included in any incident report or police report.
- Seek immediate medical attention for your injuries. Often insurance companies will disclaim responsibility for injuries when they are not properly reported, documented or treated.

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